







### Thank you for your leadership in our communities.



We our communities too.



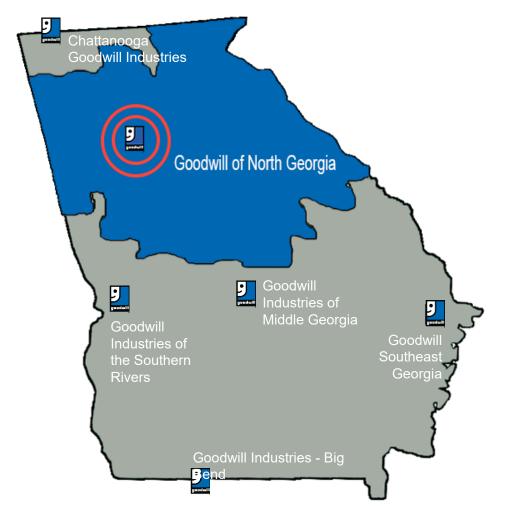


You are probably familiar with Goodwill thrift stores.



### GEORGIA GOODWILL ASSOCIATION IS STATEWIDE:

- URBAN
- SUBURBAN
- RURAL

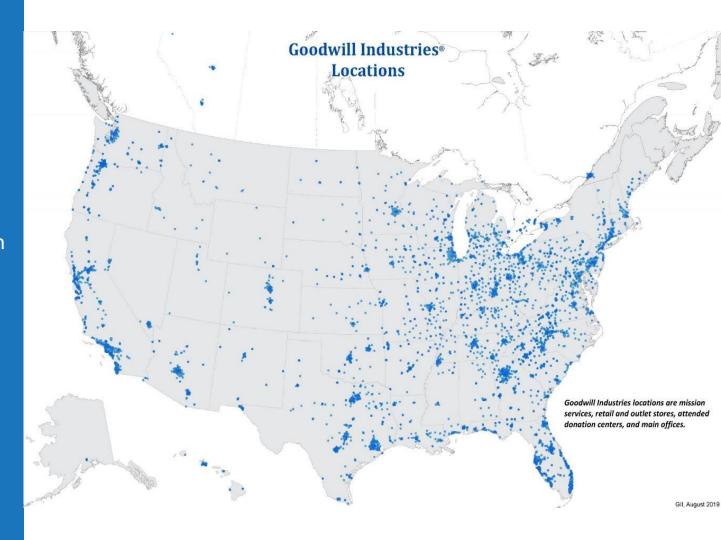


## Goodwill® is America's neighbor

**82**% of U.S. population lives within 10 miles of a Goodwill

**3,300+** community-based locations

650+ career centers



### **BUT DID YOU KNOW?**

- Nationally, our retail footprint is larger than Target.
   Donated goods retail social enterprise sustains our mission.
- We are the largest federal facilities maintenance contractor in Georgia, maintaining millions of square feet every night.
- We are one of the largest private employers in Greater Atlanta with 3,400+ team members
- Over 51 million pounds of materials diverted from landfills last year (2019)



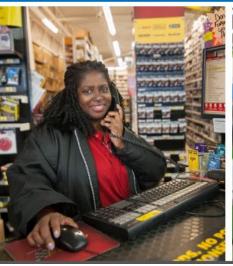
Inspire a

PUT GOOD PEOPLE TO WORK

for Persons Employed

# We Put 100,000 People To Work From 2013-2018!











Our mission is to put people to work.





#### We Serve All Job-Seekers



But we focus on priority populations with high barriers to employment and are a source for diversity hiring

People with Disabilities • Veterans • Older Workers • Refugees • People receiving public benefits Non-Custodial Parents • People Experiencing Homelessness • Returning Citizens • Opportunity Youth

We create jobs



2,800+
in Goodwill
stores

235+
in facilities
services
contracting



## And we train people for jobs

**Almost** 

50,000

people served in North Georgia job training last fiscal year

For jobs in industries from construction to customer service logistics to I.T.





### **IMPACT Data: Job Quality**

#### % of Persons Employed in Living Wage Jobs



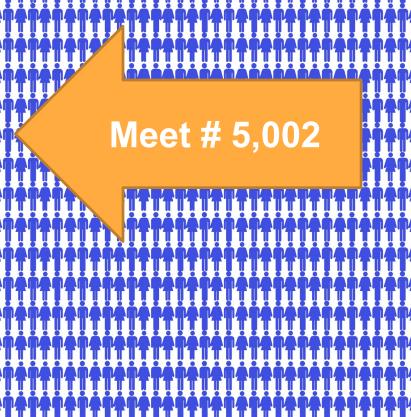
Middle Class+





Return on Investment: Goodwill®
Job Training Programs









### Lealinda is one of

1,162

**People with Disabilities** 

6,118

People who were TANF Eligible (welfare)

served last year.



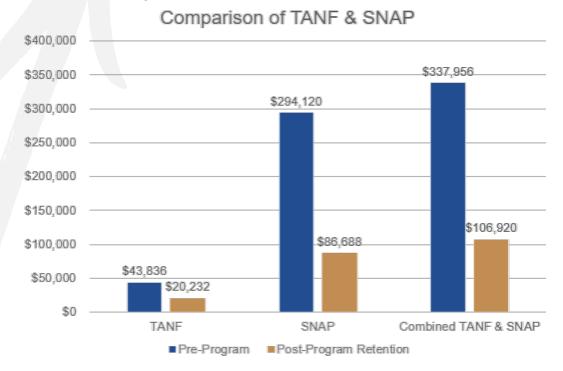
### **IMPACT Data:** Return on Investment 3<sup>rd</sup> Party Evaluations





\$2.3M Public Benefits Savings + New Taxes Paid Annually

### 3<sup>rd</sup> Party Evaluation: Public Assistance Outcomes



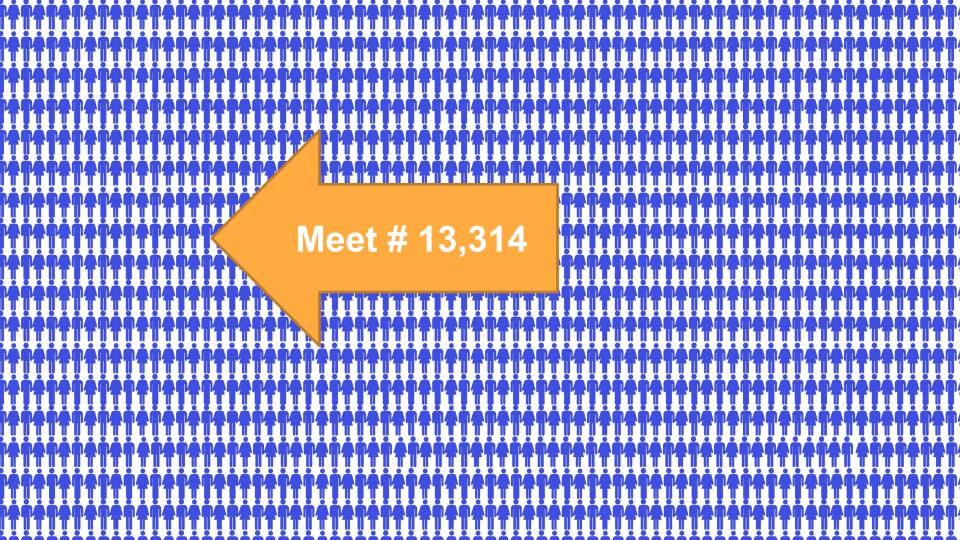
**68%** 

Total Benefits Received (SNAP & TANF)

**\$231,036 SAVINGS** 

(203 individuals)









### Nicholas is one of

2,678

Veterans or military family members

50,023

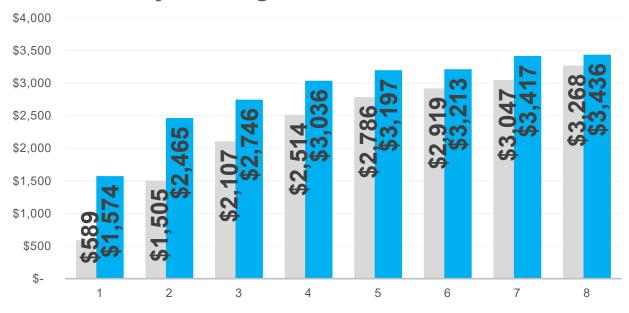
**Unemployed Job-Seekers** 

served last year.



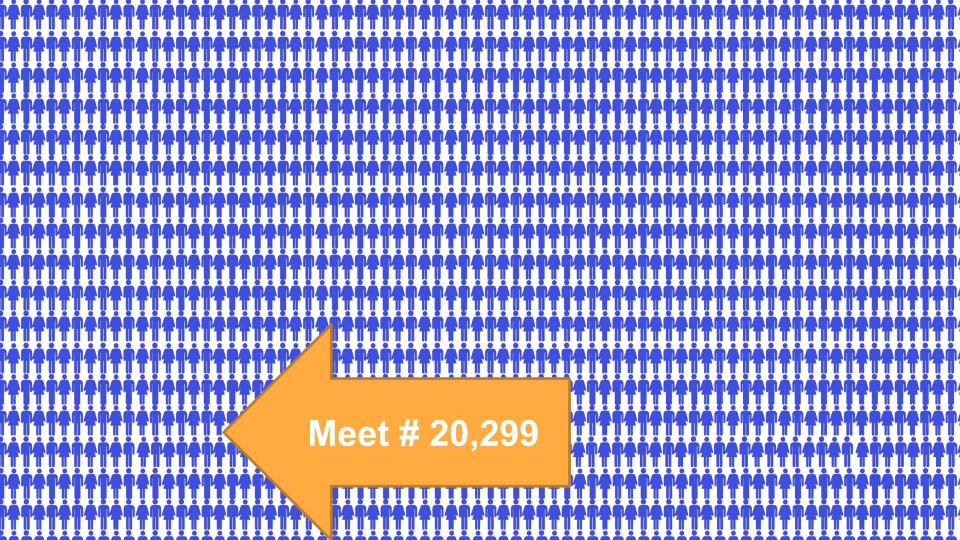
# gnodwill

#### Monthly Earnings each Quarter after Exit



- Control Group
- Program Group









### April is one of

**8,939**Older Workers (55+)

1,519

People who were Under Employed served last year.



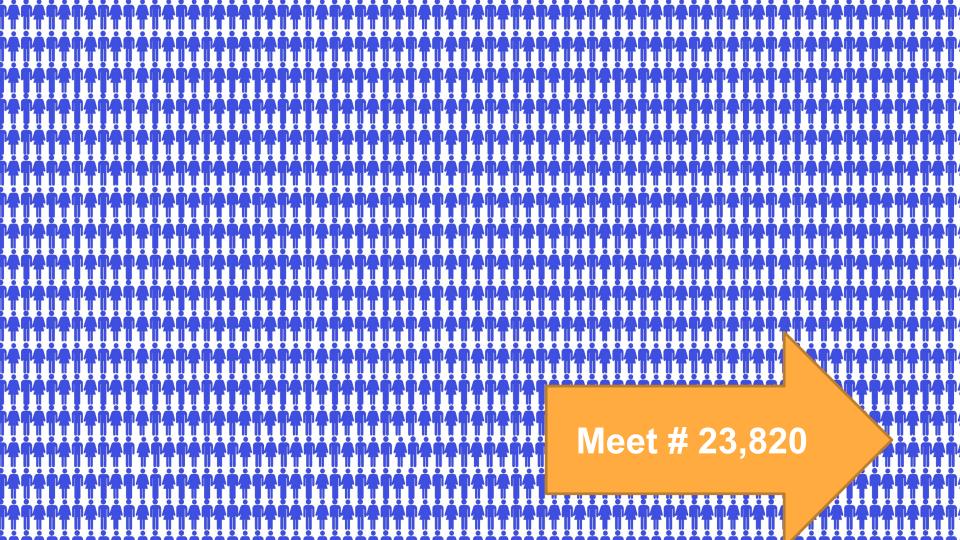


## \$4,741 average increase in earnings

#### Impacts on Employment and Earnings: Atlanta

Outcome	Program Group	Control Group	Difference (Impact)
Outcomes based on administrative data <sup>a</sup>			
Total earnings during the 30-month follow-up period (\$)	30,329	25,588	4,741***







# goodwill

## 3,408 People with Criminal Backgrounds

State prisons cost about

\$44.56 per inmate per day or

\$16,264. per year





### 4.3% decrease

### in recidivism rates

Impacts on Confirmatory Outcomes			
	Child Support	Criminal Justice	
Earnings (\$)	Payments <sup>a</sup> (\$)	Event <sup>b</sup> (%)	
10 quarters	10 quarters	12 months	
4,866***	1,220***	-4.3*	

Criminal Justice Event includes any arrest, conviction, or admission to prison





Preventing 4.3% of the 3,408 people we served from going to prison again saves Georgia tax payers

\$2,383,391 per year



### A first job. Better jobs. Careers.



We've got everything you need to find them.



# But how do we do it?



Case Managers **Leveraging Partners** and Collaboration for Work Supports Education Childcare **SNAP Works** WORK SUPPORT PROGRAM Nutrition Health Transportation Housing



### GOODWILL CAREER SERVICES

- 8 week vocational training with PAID work activity integrated EARN-WHILE-YOU-LEARN
- Job training programs focus on core competencies for industry and career pathways
- One Goodwill Career Center capacity = 4,000 people
- Community-based programs, tailored to local jobs
- Business Development Partner: talent acquisition





Registered
Apprenticeship
Program
Sponsor

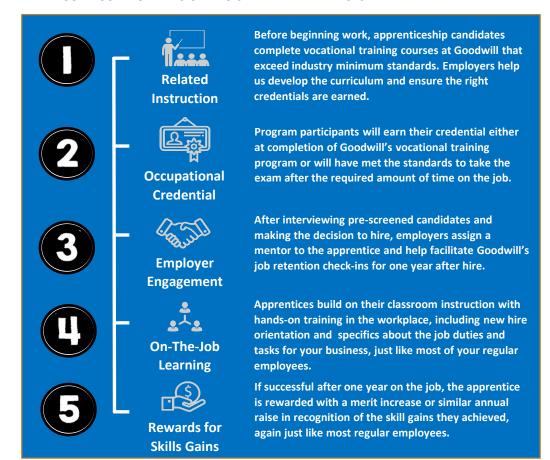
# **Goodwill Career Services**

#### Registered Apprenticeship Program Sponsor Pre-Apprenticeship Program Provider

In order to prepare a skilled and certified workforce, Goodwill of North Georgia has aligned our workforce development programming with apprenticeship. As the largest non-profit employer in Metro Atlanta, and the largest non-profit workforce development agency in the Southeast, we understand talent pipelines. We are now using our expertise to help employers easily onboard new staff as apprenticeships, with all the paperwork and regulations taken care of by Goodwill as the RAP sponsor.



# Understanding the Basics of Apprenticeship FIVE CORE COMPONENTS OF REGISTERED APPRENTICESHIP





# 1<sup>st</sup> Registered Apprenticeships:

# Healthcare Environmental Services Technicians And Floor Technicians

Goodwill Industries, Facilities Services employs 235+ federal contract employees at federal sites such as









# Not just a thrift store, and not just job fairs connecting people to hiring managers, Job Training in High Demand Industry Career Pathways



Maintenance Technician



Highway Construction



**Logistics Technician** 





Advanced Manufacturing



Technology Careers



**General Construction** 



### Job Training with Industry-Recognized Credentials



Front-Line Healthcare



Retail Customer Service



**GoodBIZ!**Microenterprise



**Customer Service Contact Center** 



**Production Technician** 



Floor Tech/ Custodial



Forklift Training



# We Work Better Together

# **Network and Partnerships**

10 college co-enrollment partnerships 26 high school co-enrollment partnerships 39 public sector partnerships 65 non-profit and community-based partnerships 93 private foundation partnerships 5,000+ employer partnerships



A career in technology starts here.





# Pandemic = Sudden massive increase in people out of work.

Our mission is to put people to work.

How do we help people with shelter-in-place order?

Virtual Career Services
Drive-Thru Hiring Events



#### Take Our Career Center with You!

Be a part of the response to this critical need. Employers are hiring now!

Get connected through our virtual career services.



Register or log on to CareerConnector.org to have live chat with your virtual career coach.

Call us at 1.844.344.WORK to speak directly with our Career Services staff.





Sign up for one-on-one appointments with Career Center staff.

Don't have WiFi at Home? Resources for free or low cost internet.

Spectrum and Charter are offering 60 days of free access for some households.

To learn more about the Spectrum and Charter Communications offer call 1-844-488-8395

Comcast: www.internetessentials.com/covid19#thingstoknow&all\_Howdolgetthepromo





# New Business-to-Business Partnerships Sponsored Virtual Job Fairs



June One Day Event 1,244 New Job-Seekers Attended



July One Day Event
661 New Job-Seekers Attended



August One Day Event
826 New Job-Seekers Attended



September One Day Event 1,032 New Job-Seekers Attended



# Goodwill = a cycle of good:

When you **donate** ... and when you **shop** ... you help us **put people to work** 









# The trip to Goodwill after weeks and weeks at home.









Vice President, Career Services

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Goodwillng.org
Careerconnector.org



