Going from Data to Insights: Lessons from Higher Education

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Georgia Data Innovation Hub Carl Vinson Institute of Government UNIVERSITY OF GEORGIA



Georgia's Academic and Workforce Analysis and Research Data System

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Jaya Krishnan Governor's Office of Student Achievement





Background of GA•AWARDS

- Early 2000's Alliance of Education Agency Heads (AEAH) identifies the need for cross-agency reporting.
- 2010 Georgia receives \$18 million to build a P-20 longitudinal data system.
- **2015** the General Assembly approved state appropriations in the amount of \$1.5 million to maintain GA•AWARDS.
- **GA•AWARDS Established** GOSA tasked with housing the database while Chief Information Officers from participating GA•AWARDS agencies serve as the governing body.
- **GA•AWARDS Vision** Link and provide meaningful, actionable education and workforce data to participating agencies that support research and informed decision-making.





What is GA•AWARDS?

- GA•AWARDS is Georgia's P-20W longitudinal data system that links individual level data from the entities listed below.
 - All eight of the state education agencies:

| Department of Early Care and Learning | University System of Georgia |
|---------------------------------------|---|
| Georgia Department of Education | Technical College System of Georgia |
| State Charter Schools Commission | Georgia Professional Standards Commission |
| Georgia Student Finance Commission | Governor's Office of Student Achievement |

- Additional participating members: Department of Labor (DOL)
 Georgia Military College (GMC)
 Georgia Military College (GMC)
- The system also includes data from the National Student Clearinghouse (nationwide postsecondary enrollment), College Board (SAT and AP), and ACT.
- GA•AWARDS does not replace or duplicate each agency's operational data warehouse. Instead, it broadens the data available for research and reporting for each organization.





Creation of a System

• Pre-Development Activities

- Agreement of Purpose/Scope/Main Users of System and Data
- Draft of Governance Structure Established (including high level roles and responsibilities)
- Data Sharing Agreement
- Rules of Engagement
 - Only agencies who contribute data can receive data (Participating Agencies)
 - Only data identified for specific use will be collected
 - Data Use Policy
- Research questions developed every element collected should link to one of the research questions
 - Must be cross-agency research questions
 - Mindset should be actionable and not just for compliance
 - Can be questions already being answered manually (system would provide efficiencies) or can be new questions
- Governance Teams Identified



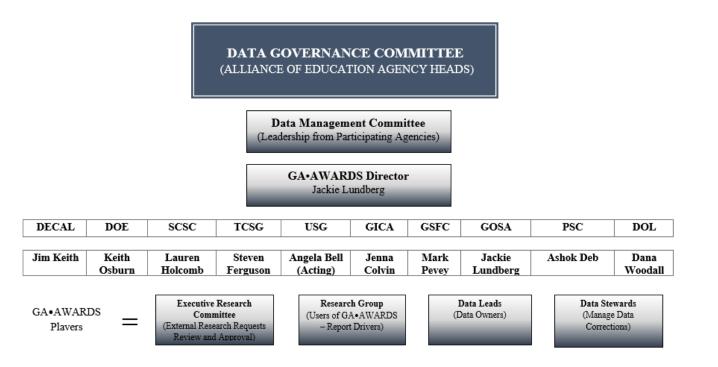




GA•AWARDS Governance

Governance Structure

All participating organizations signed a Data Sharing Agreement that governs participation. It was last amended in July of 2019.







Now the work begins!

Key Decisions/Activities ٠

- Finalization and Agreement of Purpose/Scope what the system is and what the system *isn't*
- Project Management Type for Implementation (Waterfall, Iterative, etc.)
- System Type (Transactional, Federated, or Centralized) ٠
- Agency responsible for administration and maintenance of system ٠
- Data Element List Creation (derived from research questions) ٠
- Identification of best source for each of the elements (best version of the truth) ٠
- Common Identifier(s) by source for person matching ٠
- Requirements gathering for data and functionality
- For historical data, consider data quality, availability, and format to determine cutoff ٠ for historical data (least common denominator for data)





Overview of Data Available

The system currently holds 16 years of data, 2007-2022.

- Pre-K participation and number of months students attended
- K-12 and postsecondary student characteristics
 - Demographics and classifications
 - Course-taking (enrollment, course information, grades)
 - HOPE eligibility and award
 - Diplomas, certifications, degrees, pathway completions (from GaDOE), and GED completions
 - Applicable state assessments (CRCT, EOCT, GHSWT, GAA, GAA 2.0, EOC, and GA Milestones)
 - Applicable national assessments (SAT, ACT, AP)
- K-12 educators

- Demographics
- Credentials and assessments
- Length of service
- Unemployment data (industry type, quarterly wages)





Developing the System – Lessons Learned

Data quality, timeliness, and relevance are key to maintaining a useful system:

- Only collect data points that are going to be used for formalized research questions
- Always look for new elements that will be meaningful in answering the research questions
- Incorporate reusable components/models where applicable
- Tool Choice:
 - Business Intelligence, MDM, ETL, ELT, Storage, Security, Version Control, Cloud vs On-premise, etc.
 - Consider agency adaptability and learning curve
 - Ability for agencies to integrate into their current tool(s) for further agencyspecific research
 - Budget consideration for implementation and ongoing maintenance





Maintaining System

Keys to maintaining a useful system:

- Continuous stakeholder engagement governance teams
- Data Quality
 - Standardization of Data Terminology Data Dictionary
 - Data Quality checkpoints implemented throughout process
- Timeliness
 - Streamline processes and automate where possible
 - Align outputs with federally/statutorily mandated reporting
- Relevance
 - New research questions research questions document should be a living document





Looking Ahead

- Upcoming Dashboards:
 - Education to Career (ETC)
 - Growing Readers
 - Credentials of Value in Collaboration with the Strategic Data Project at Harvard University
- Elements in the Pipeline:
 - Additional Institution Characteristics (Title I)
 - Extended Services Indicator
 - Teacher-Course-Student Linkage
 - Learning Support indicators
 - Additional Elements for Teacher Workforce Report





Research and Data Usage

Examples of GA•AWARDS current uses include:

- GOSA Annual Report Card (Pre-K, K-12 and postsecondary)
- GaDOE High School Feedback Reports (postsecondary enrollment patterns by high school that are available to districts)
- Required reporting to the U.S. Department of Education
- Ad hoc research and reporting
- Public-facing dashboards
- Research studies
- Participating agency research, reporting and dashboards
- Support for GA Department of Audits for special examinations and performance reviews requiring cross-agency data





Research and Data Usage

GOSA uses GA•AWARDS and other education data to produce dashboards that provide stakeholders with concise, easy-to-understand information about Georgia students' education. These dashboards include:

High School Graduate Outcomes: Provides information on student progress after high school graduation.

<u>Georgia Higher Learning and Earnings</u>: Displays earnings information for Georgia technical college and college/university graduates who work in Georgia after earning their degrees.

K12 Discipline Dashboard: Summarizes discipline data at the school- and district-levels for all public schools in Georgia, including suspension rates and numbers of disciplinary incidents and actions.

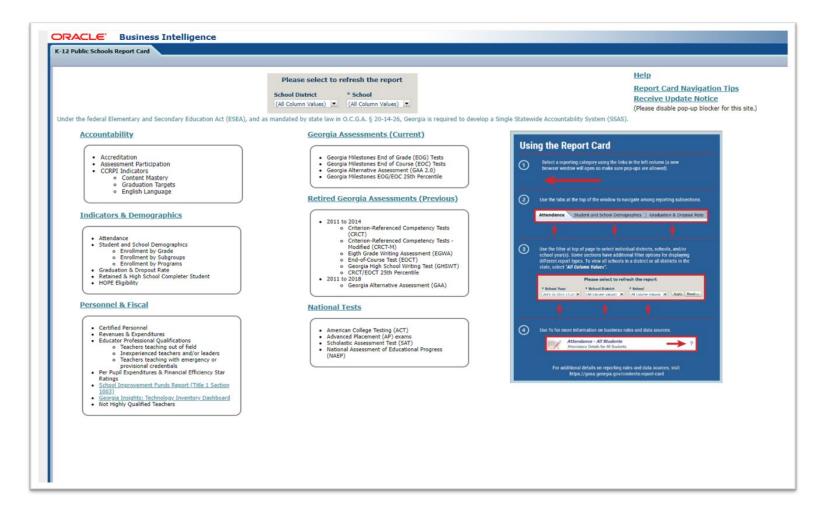
<u>Georgia School Grades Reports</u>: Provides concise school performance reports using an A-F rating system for all Georgia public elementary, middle, and high schools.

<u>Schools Like Mine</u>: Allows parents, educators, and community members to find schools with similar student population characteristics for comparison to their local schools.





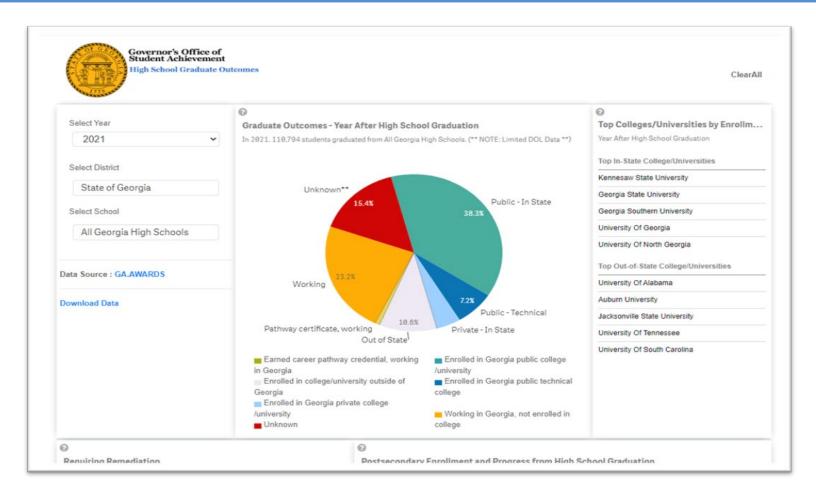
Research and Data Usage (Report Card)







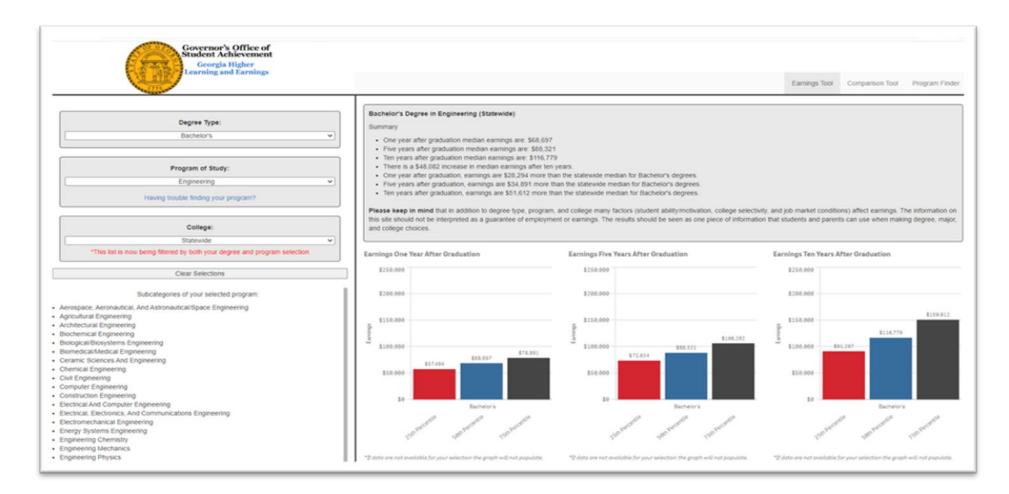
Research and Data Usage (High School Outcomes)







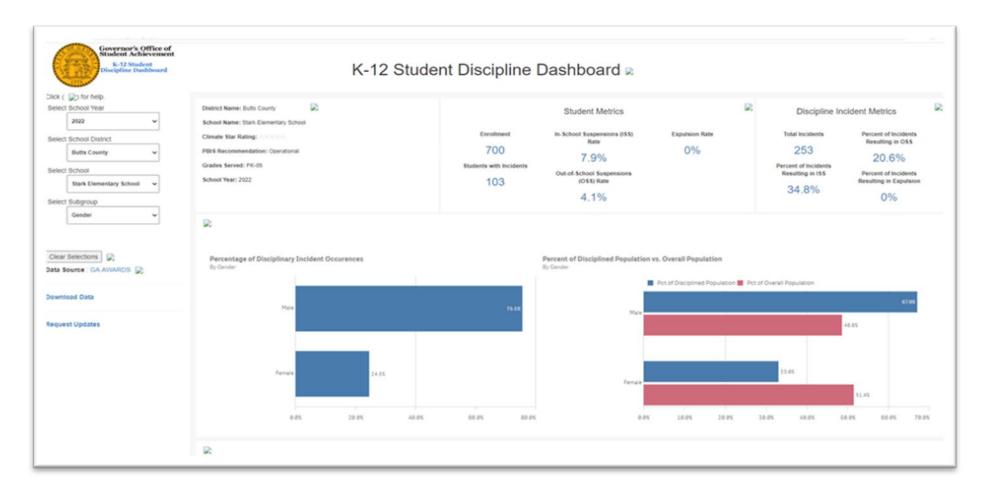
Research and Data Usage (GHLE)







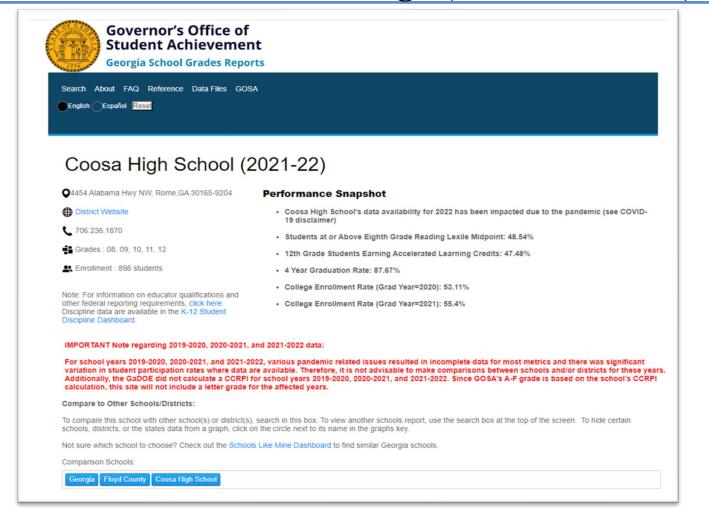
Research and Data Usage (Student Discipline)







Research and Data Usage (School Grades)







Research and Data Usage (Schools Like Mine)



Governor's Office of Student Achievement Georgia Schools Like Mine

IMPORTANT Note regarding 2019 through 2022 data:

For school years 2019 through 2022, various pandemic related issues resulted in a lack of data for most metrics and there was significant variation in student participation rates where data are available. Therefore, it is not advisable to make comparisons these years. Additionally, the GaDOE was unable to calculate a CCRPI for school years 2019 through 2022. Since GOSA's A-F grade is based on the school CCRPI calculation, this site will not include a letter grade for the affected years.

Select a district, school, grades served, and two comparison criteria to find Georgia public schools that are similar to yours.

| Select a District | | Similar school | ols for Carroll C | ounty - Bom | don Middle Schoo | based on Enrollment | and Economically | Disadvantaged | | | | | |
|--|-----|-------------------|-----------------------------------|-------------|-----------------------|----------------------|-----------------------|-----------------------|--------|--------|-----------|--------|--------|
| Carroll County | - | VIIII LANS | CALIFICS | Sump April | and restance of store | C COLOR OF LANDAUGUE | and Accession and | ACCOUNT NAME AND | | | | | |
| Select a School | | | | CCRPI | | Economically | Students | English | | | | | |
| Bowdon Middle School | • | District | School | Score | Enrollment# | Disadvantaged% | with Disabilities% | Language Learners% | Asian% | Black% | Hispanic% | Other% | White% |
| Select Grades Served | | | Bowdon | | | | | | | | | | |
| Middle | • | Carroll County | Middle School | 0 | 274 | 25.2 | 16.8 | 3 | 0.3 | 10.1 | 6.7 | 8.1 | 74,4 |
| Select Comparison Criterion #1 | | - | Armuchee | | | | | | | | | | |
| Enrollment | • | Floyd County | Middle School | 0 | 350 | 23.9 | 17.4 | 3.9 | 2 | 5.9 | 5.9 | 5.9 | \$0.4 |
| Select Comparison Criterion #2 | | | Bryan | | | | | | | | | | |
| Economically Disadvantaged | - | Bryan County | County Middle | 0 | 425 | 27.3 | 17.2 | 2.4 | 0.6 | 20 | 9 | 4.9 | 65.5 |
| Display ONLY Schools with High CCRPI Score(s) | her | county | School | | | | | | | | | | |
| Request Updates | | Grady County | Whigham Elementary School | 0 | 398 | 23.9 | 11.9 | 3.6 | 0.5 | 12.1 | 8.3 | 2.7 | 75.7 |
| | | Glascock | Glascock County Middle Ulab | 0 | 341 | 22.6 | 14.5 | 0 | 0 | 7 | 0.3 | 2.5 | 89.1 |





GA•AWARDS Team

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